



ADAAustralia

Your Aged and Disability Advocates



Your aged care support service How we can help

- ✓ Access aged care services
- ✓ Resolve issues with your services
- ✓ Understand provider fees and statements
- ✓ Know your rights in aged care

Chat with us
1800 700 600

Aged Care Advocacy Line

Free &
Confidential

Your side, your say

Our advocates can:

- Help you to explore aged care options and access services
- Inform you about your rights in aged care
- Support you to express your views and wishes
- Support you to work through care related issues with your service provider
- Provide information about service agreements, fees, statements and budgets

Our services are:

- Free, confidential and independent
- Directed by you - we don't talk to anyone without your permission
- Available to people receiving, or eligible for, government aged care services



**ADA Australia is the Queensland service for the
Older Persons Advocacy Network (OPAN)**

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Interpreter Ph: 131 450



ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past and present.

ADA Australia aged care advocacy is supported by



Australian Government

