



**ADA AUSTRALIA**  
**WE'RE HIRING!**

## **Aged Care Advocate**

**Location: Townsville/Mackay – 1 x 0.6 FTE until 30/06/26**

- **\$51.00 per hour (SCHADS level 5.1 effective 1 July 2025)**
- **\$15,900 Salary Packaging + \$2,650 tax-free meals and entertainment**

### **Make a Meaningful Impact as an Aged Care Advocate**

Are you passionate about empowering older people and protecting their rights? As an Aged Care Advocate with ADA Australia, you'll play a vital role in informing, educating, supporting, and representing our clients, helping them make informed choices and ensuring their voices are heard and respected.

In this rewarding role, you'll provide advocacy via phone, email, and face-to-face visits in the community. You'll work directly with vulnerable older people to help resolve concerns and improve their aged care experience.

Reporting to the Aged Care Advocacy Team Leader, you'll be part of a values-driven team that collaborates to deliver high-quality, client-focused advocacy services.

### **Key Duties include**

- Delivery of high-quality advocacy through information, education, support and representation
- Facilitate and deliver education sessions to aged care recipients and staff both within the community and residential aged care homes.
- Network and build partnerships with other organisations to promote our services.
- Represent ADA Australia at workshops, forums, public engagements, and networking events.
- Identify and recommend appropriate services for our clients.
- Complete timely, associated administration.
- Identify service needs/gaps from casework and provide feedback.
- Actively participate and collaborate with team members.
- Ensure compliance with standards and legislation.

**About you**

- Relevant qualification and/or training.
- Experience working with and/or advocating for older people or vulnerable groups.
- Be familiar with working within a social justice framework.
- High level interpersonal and relationship building skills.
- Proven ability to communicate with and deliver presentations to groups.
- Understanding to apply legislation, policies and procedures.
- Willingness and ability to travel throughout the region.

**Why work for us?**

- \$51.00/hr SCHADS Award 5.1 (effective 1 July 2025).
- Generous Salary Packaging options.
- 8.30am to 5pm, Monday to Friday.
- Monthly RDO + Thank You Day off at the end of the year.
- Hybrid, work from home, office and in community.
- Regular formal and informal training and development.
- Employee Assistance Program + regular supervision.

**Essential requirements**

- Valid Australian Driver's license.
- Current (less than three (3) years old) pre-employment National Criminal History Certificate.
- Valid NDIS Worker Screening Clearance.
- Valid Working with Children/Blue Card.

**To apply**

Submit your resume and cover letter via Seek - [Townsville & Mackay advert](#) outlining your relevant skills and experience and why you are passionate about this position.

For more information about ADA Australia please visit [adaaustralia.com.au](http://adaaustralia.com.au) or contact [HR@adaaustralia.com.au](mailto:HR@adaaustralia.com.au)

We encourage applications from Aboriginal and Torres Strait Islander people, people with disabilities, the LGBTIQ+ community and people from culturally and linguistically diverse backgrounds.

*Join a supportive and inclusive workplace where diversity is celebrated, and our culture is built on respect, dignity and fairness. Meaningfully impact on the lives of vulnerable members of the community by promoting, protecting and ensuring their full and equal enjoyment of all human rights.*

**Applications close: 5:00pm, Tuesday 8 July 2025 unless filled prior.**