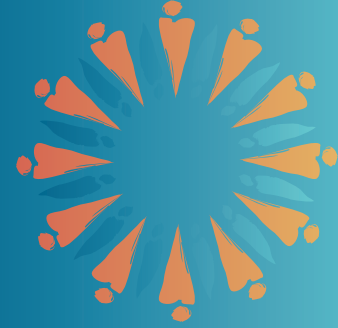


# ADA Australia at a Glance



## ADA Australia

*Your aged and  
disability advocates*

### AGED CARE ADVOCACY

ADA Australia provides information and individual advocacy support to people across Queensland receiving Australian Government funded aged care services, or who are eligible for them. Advocacy supports older people to access aged care services, to raise and address concerns about their services, and to understand their aged care or home care costs including statements and fees and charges.

### CARE FINDER SERVICE



ADA Link is ADA Australia's care finder service, which provides individual advocacy support to seniors in need to access aged care and other services in the community. ADA Link is specifically designed to help older people who are eligible for government-funded aged care but need extra support to navigate systems. ADA Link is a care finder provider in the Brisbane South, Darling Downs and West Moreton, Western Queensland and Northern Queensland Primary Health Network regions.

### ELDER ABUSE ADVOCACY

ADA Australia provides information and individual advocacy support for older people living in residential aged care in the Greater Brisbane region who are experiencing, or at risk of elder abuse, including from Enduring Powers of Attorney, or informal decision makers, carers or friends.

### SYSTEMIC ADVOCACY

ADA Australia's advocacy work provides valuable insight into the systemic issues faced by older people and people with disability. ADA Australia actively raises awareness of these issues by regularly engaging with key decision makers, contributing to government discussions and consultations and participating in stakeholder networks and forums.

### DISABILITY ADVOCACY

ADA Australia is your disability advocacy service in Logan, Redlands, Beenleigh, Gold Coast and Central Queensland. Our disability advocates provide information and individual advocacy support to people with disability to access services, including the NDIS, to raise and address concerns about their services, and to assist with unfair treatment and disability discrimination.

We also provide disability advocacy support to Aboriginal and Torres Strait Islander people with disability across Queensland.

### INDIVIDUAL CAPACITY BUILDING

Words 2 Action provides resources, training and support to people with disability to understand their rights and to build confidence and skills in self-advocacy. For people in Townsville, Central QLD, Moreton Bay, Gold Coast and Tweed & Richmond Valley areas.





## EDUCATION

ADA Australia provides free education sessions which detail the scope of our advocacy services and consumer rights when receiving aged care services, either in the community or in a residential facility, as well as an understanding of Elder Abuse. Education sessions are available to aged care recipients and aged care staff as well as community groups. Sessions are available in person or online.

## FEE FOR SERVICE STAFF TRAINING

**Understanding Supported Decision Making & Health Decision Making.** These training sessions support workers in the health and community services sector to understand guardianship and administration and Enduring Power of Attorney matters.

## ADA LAW

### DECISION MAKING LEGAL SERVICE & SENIORS LEGAL AND SOCIAL SUPPORT SERVICE

ADA Law is ADA Australia's Community Legal Centre which provides legal help and advocacy for Enduring Power of Attorney, guardianship and administration matters, and decision making issues for people with cognitive impairments or whose capacity is being questioned, including representation at the Queensland Civil and Administrative Tribunal (QCAT), and at the Mental Health Review Tribunal.

ADA Law also provides legal support to people with mental health conditions to access the justice system in the Townsville region, and provides Seniors Legal and Social Support Services, to older people across western and outback Queensland to help seniors in these regional areas access justice and legal advice to uphold their rights, have a say in the things that impact their lives and to live free from abuse and neglect.

## SUPPORTING DIVERSITY

ADA Australia is experienced in supporting people from all backgrounds and communities. We embrace inclusivity and welcome clients from diverse groups including genders, abilities, cultural backgrounds, sexualities and religious or spiritual beliefs.

We have advocates from many different cultural backgrounds who reflect our diversity including Aboriginal and Torres Strait Islander advocates. We actively engage with various communities to improve our services to ensure they are safe, accessible and appropriate for all.

We also provide free access to interpreting and translating services.

ADA Australia is supported by



Australian Government



Queensland Government

ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past, present and emerging.

