

## Aged Care Rights Service

- Are you, or a loved one, being treated unfairly, or being discriminated against by an aged care service?
- Are you concerned about the quality of care you, or a loved one, is receiving?
- Are you finding it difficult to access aged care services and fear that your identity is a barrier?

*Out there and Visible*

Your say, your rights in aged care

Freecall 1800 700 600

ADA Australia acknowledges our LGBTIQ+ pioneers who paved the way for acceptance and inclusion.



Contact ADA Australia

Freecall: 1800 700 600  
(07) 3637 6000

[www.adaaustralia.com.au](http://www.adaaustralia.com.au)

[info@adaaustralia.com.au](mailto:info@adaaustralia.com.au)



Interpreter Ph: 131 450

# Our advocates work for you

ADA Australia provides aged care advocacy services to support LGBTIQ+ elders. Everyone has the right to quality aged care services including the LGBTIQ+ community. We recognise that access and inclusion are vital in affirming LGBTIQ+ identities and our advocates provide informed and safe support to help you uphold your rights and be heard.

## Our advocates can:

- Assist you to explore care options or access new or additional services
- Provide information about your rights in aged care
- Support you to express your views and wishes
- Support you to work through care related issues with your service provider

## Our services are:

- Free, confidential and independent
- Directed by you - we don't talk to anyone unless you ask us to
- Available to care recipients or their representatives

ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past, present and emerging.



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