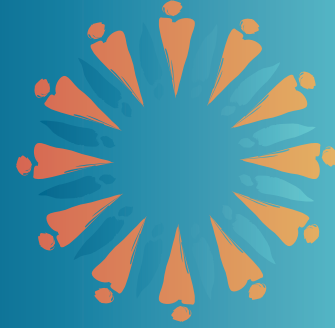


# ADA Australia at a Glance



# ADA Australia

*Your aged and  
disability advocates*

## AGED CARE ADVOCACY

ADA Australia provides information and individual advocacy support to people across Queensland receiving Australian Government funded aged care services, or who are eligible for them. Advocacy supports older people to access aged care services, to raise and address concerns about their services, and to understand their aged care or home care costs including statements and fees and charges.



## HUMAN RIGHTS ADVOCACY with ADA LAW

ADA Law is ADA Australia's Community Legal Centre which provides legal help and advocacy for Guardian and Administration matters and decision making issues for people with cognitive impairments or whose capacity is being questioned, including representation at the Queensland Civil and Administrative Tribunal (QCAT).

## ELDER ABUSE ADVOCACY

ADA Australia provides information and individual advocacy support for older people living in residential aged care in the Greater Brisbane region who are experiencing, or at risk of elder abuse, including from Enduring Powers of Attorney, or informal decision makers, carers or friends.

## SYSTEMIC ADVOCACY

ADA Australia's individual advocacy cases provide valuable insight into the systemic issues faced by older people and people with disability. ADA Australia actively raises awareness of these systemic issues by regularly engaging with key decision makers, contributing to government discussions and consultations and participating in relevant stakeholder networks and forums.

## DISABILITY ADVOCACY

ADA Australia is your disability advocacy service in Logan, Redlands, Beenleigh, Gold Coast and Central Queensland. Our disability advocates provide information and individual advocacy support to people with disability to access services, including the NDIS, to raise and address concerns about their services, and to assist with unfair treatment and disability discrimination.

## FIRST NATIONS DISABILITY ADVOCACY

ADA Australia hosts the Aboriginal and Torres Strait Islander Disability Network of Queensland (ATSIDNQ). ATSIDNQ supports Aboriginal and Torres Strait Islander people with disability, and their family and carers, through a disability support network and the Side by Side First Peoples Advocacy service, which provides individual advocacy support.





## EDUCATION

ADA Australia provides free education sessions which detail the scope of our advocacy services and consumer rights when receiving aged care services, either in the community or in a residential facility, as well as an understanding of Elder Abuse. Education sessions are available to aged care recipients and aged care staff as well as community groups. Sessions are available in person or online.

## RESOURCES

ADA Australia has developed a number of useful resources which are available to consumers and workers in the community services sector.

- **The Seniors Guide to Queensland Help app** to help older Queenslanders find useful information.
- **Self-Advocacy Toolkit** to help people with disability develop their skills and capacity to speak up.
- **MHLaw Qld** online directory to information and services that can help navigate legal and other issues which impact people experiencing mental health issues in Queensland.
- **Supporting Financial Decisions** - recognising the financial rights of people with intellectual disability and improving their financial capability.
- **MyRightsQld** - a guide to your rights as a person with disability in Queensland.

All resources available via [www.adaaustralia.com.au](http://www.adaaustralia.com.au)

## FEE FOR SERVICE STAFF TRAINING

**Understanding Supported Decision Making & Health Decision Making.** These training sessions support workers in the health and community services sector to understand guardianship and administration and Enduring Power of Attorney matters.

## SUPPORTING DIVERSITY

ADA Australia is experienced in supporting people from all backgrounds and communities. We embrace inclusivity and welcome clients from diverse groups including genders, abilities, cultural backgrounds, sexualities and religious or spiritual beliefs.

We have advocates who reflect our diversity including Aboriginal and Torres Strait Islander advocates and a dedicated multicultural advocate. We actively engage with various communities to improve our services to ensure they are safe, accessible and appropriate for all.

We also provide free access to interpreting and translating services.

ADA Australia is supported by



Australian Government



Queensland Government

ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past, present and emerging.

