



# Your aged care support service

*Your side, your say*

- Are you finding it difficult to access aged care services?
- Are you concerned about the quality of your aged care services?
- Do you need information about aged care fees and statements?
- Do you know your rights in aged care?

Chat with us 1800 700 600



ADA Australia is the  
Queensland service for the  
Older Persons Advocacy  
Network (OPAN)

## *Our advocates work for you and can:*

- Assist you to explore care options and access new or additional government funded services
- Research care and equipment options
- Provide information about your rights in aged care
- Support you to express your views and wishes
- Support you to work through care related issues with your service provider
- Provide information about service agreements, fees, statements and budgets

## *Our services are:*

- Free, confidential and independent
- Directed by you - we don't talk to anyone unless you ask us to
- Available to people receiving, or eligible for, government aged care services

ADA Australia acknowledges the Traditional Custodians of this land and pays respect to Elders, past, present and emerging.



Contact ADA Australia

Freecall: 1800 700 600  
(07) 3637 6000

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Interpreter Ph: 131 450

*ADA Australia aged care  
advocacy is supported by*



Australian Government