

## **Aged Care Rights Service**

- Are you finding it difficult to access aged care services?
- Are you concerned about the quality of your aged care services?
- Do you need information about aged care fees and statements?
- Do you know your rights in aged care?

Your say, your rights in aged care

Freecall 1800 700 600



ADA Australia is the Queensland service for the Older Persons Advocacy Network (OPAN)

## Our advocates work for you and can:

- Assist you to explore care options and access new or additional government funded services
- Research care and equipment options
- Provide information about your rights in aged care
- Support you to express your views and wishes
- Support you to work through care related issues with your service provider
- Provide information about service agreements, fees, statements and budgets.

## Our services are:

- Free, confidential and independent
- Directed by you we don't talk to anyone unless you ask us to
- Available to care recipients or their representatives.



Contact ADA Australia

Freecall: 1800 700 600 (07) 3637 6000

www.adaaustralia.com.au info@adaaustralia.com.au



Interpreter Ph: 131 450

ADA Australia aged care advocacy is supported by

Australian Government