

Aged Care *Advocacy*

- Do you receive government funded aged care services?
- Are you concerned about the quality of care you receive in your home or aged care facility?
- Are you finding it difficult to access aged care services?

Our advocates can:

- Assist you to explore care options and access new or additional government funded services
- Support you to express your views and wishes to work through care related issues with your service provider

Our Aged Care Advocacy services are:

- Directed by the clients we support
- Free, confidential and independent
- Available to care recipients or their representatives
- Available throughout Queensland



Contact ADA Australia

Freecall: 1800 818 338
(07) 3637 6000

www.adaaustralia.com.au
info@adaaustralia.com.au



Interpreter Ph: 131 450

Disability *Advocacy*

- Are you living with a disability and feel like you're not being heard?
- Are you concerned about the quality of support services you receive through the NDIS or other supports or government agencies?
- Are you finding it difficult to access disability support services?
- Have you been treated unfairly?

Our advocates can:

- Assist you with accessing disability support services including the NDIS
- Assist you with NDIS planning, service delivery and reviews (note, we cannot assist with NDIS Appeals)
- Support you to work through issues with your provider, government agencies or other services
- Assist you with unfair treatment.

Our Queensland disability advocacy services are:

- Directed by the clients we support
- Free, confidential and independent
- Available to care recipients or their representatives



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