

Notification of Potential Data Breach

On Friday 21 June 2019 ADA Australia was alerted to an incident where the organisation's 'Intake' Office365 user account had been breached directly, and a foreign unauthorised entity was using this account to send unsolicited emails.

After verifying the nature and credibility of the risk, ADA Australia immediately undertook processes to contain the breach and disable the relevant account.

It is possible, though unlikely, that data stored within the 'Intake' mailbox could have been accessed/copied/distributed during the time in which the mailbox was breached. However, analysis of the logs did not indicate this action was taken by the unsolicited party, however this cannot be guaranteed.

The types of data stored within this mailbox contains identifying field types such as name, telephone number, location, message.

Due to the nature of the data, there is limited risk of fraudulent activity for those affected. We can also confirm that no other data has been compromised.

We have worked closely with our IT provider to put measures in place to ensure that an incident of this nature does not occur again.

We are deeply disappointed that this breach occurred and wish to apologise to those affected.

Any candidates or clients concerned about the issue can contact us at info@adaaustralia.com.au.

Geoff Rowe
CEO, ADA Australia
28/06/19