



ADAAustralia

Your aged and disability advocates

Are you concerned about the quality of care you receive in your home or aged care facility?

Are you finding it difficult to access the care and support you need?

Call 1800 818 338

An ADA Australia advocate is someone who is at your side, working with you.



We can:

- Inform you of your rights and responsibilities when you are receiving care or support in your home or in a residential aged care facility
- Support you to express your views and wishes and work through care related issues
- Assist you to explore your care options and access new or additional services
- Make referrals, where appropriate.

Our services are:

- Free • Confidential • Independent
- Directed by the clients we support.

You are eligible to receive general advocacy support from us if:

- You currently receive or are going to receive Queensland Community Care or Australian Government funded aged care services
- You are the carer or representative of a person receiving the above services.

Not sure if you meet our eligibility criteria? Call us to discuss your requirements.

FREECALL: 1800 818 338

www.adaaustralia.com.au

p: (07) 3637 6000

e: info@adaaustralia.com.au



If you require an interpreter, please phone: 131 450

ADA Australia
is supported by



Australian Government



Queensland
Government



ADA Australia acknowledges the
Traditional Custodians of this land and
pays respect to Elders, past and present.